



Plenty Street

— REFUND SPECIALISTS —

TERMS AND CONDITIONS

Terms and Conditions

1. Agreement

- 1.1 By engaging Plenty Street Refund Specialists, you agree to these Terms and Conditions.
- 1.2 This Agreement becomes effective upon your acceptance, either electronically, verbally, or through written confirmation of our services.

2. Services

- 2.1 We specialise in locating lost funds and assisting rightful owners in claiming them.
- 2.2 Our services are provided based on the information you provide. You are responsible for ensuring the accuracy of all information submitted to us.

3. Fees and Payment

- 3.1 Our service fee is a flat 15% of the recovered amount plus GST where applicable. If GST is applicable, we will charge you the current GST rate of 10%.
- 3.2 Payment is due only upon successful recovery of funds and will be deducted directly from the recovered amount unless otherwise agreed.
- 3.3 No fees will be charged if we are unable to recover any funds.

4. Client Obligations

- 4.1 You agree to provide accurate, complete, and timely information and documentation necessary for us to perform our services.
- 4.2 You acknowledge that our ability to recover funds depends on the accuracy and completeness of the information you provide.

5. Confidentiality

- 5.1 We will treat your information with strict confidentiality and use it solely for the purpose of recovering your funds.
- 5.2 Both parties agree not to disclose confidential information to third parties unless required by law.

6. Limitations of Liability

- 6.1 While we will make reasonable efforts to recover your funds, we cannot guarantee success in every case.
- 6.2 We are not liable for any losses, damages, or delays resulting from third-party actions or circumstances beyond our control.

7. Termination

- 7.1 Either party may terminate this Agreement at any time by providing written notice.

8. Dispute Resolution

- 8.1 Any disputes arising from this Agreement will be resolved in accordance with the laws of New South Wales, Australia.
- 8.2 Both parties agree to negotiate in good faith to resolve disputes before pursuing legal action.

9. Governing Law

This Agreement is governed by the laws of New South Wales, Australia.

10. Amendments

We reserve the right to amend these Terms and Conditions at any time. Changes will be communicated in writing and take effect 14 days after notice.

11. Contact Information

For any queries or concerns, you can contact us at:
Plenty Street Refund Specialists
+61 458 994 845
kate@psrefunds.com.au

Last Updated: 20/11/2024